



March 16, 2003

Janod, Inc.  
555 VT, Suite 122  
Route 78  
P.O. Box 717  
Swanton, VT 05488

Mr. Journeaux:

Your work on the rock slope stabilization efforts along our right-of-way in Connecticut and Rhode Island in 2001 was extremely successful. With your cooperation and expertise, we were able to respond and correct an emergency situation, then complete stabilization on additional critical rock slopes.

As it is at Amtrak, safety was paramount during every step of your work. The inherent danger of rock slope stabilization work, compounded by working next to live track with train speeds of up to 150mph, required a high level of safety awareness from your personnel to ensure and protect the safe operation of our trains. This demand for safety was successfully coupled with your work practices as to not compromise your efficiency. Also, your willingness to adopt new procedures allowed for even greater productivity during our limited work windows. Your constant cooperation and communication with our personnel allowed this phase of our rock slope stabilization program to be completed both time and cost efficiently.

Your immediate response, willingness to adapt to harsh work conditions and constraints, demand for safety, and quality workmanship made this project a success. I look forward to working with your company in the future.

Respectfully,

A handwritten signature in black ink, appearing to read "L. Bathurst", written in a cursive style.

Lucas A. Bathurst, P.E.  
*Sr. Engineer*